



**DMC For Europe & Iceland.**  
Specialist In Europe Customized packages



## **EXCLUSIVE TRIPS – WONDERS OF SCANDINAVIA 2024**

**10 Nights**

**Tallinn | Helsinki | Cruise | Stockholm | Oslo | Geilo | Bergen | Copenhagen**

### **ABOUT THE TOUR:**

Embark on an remarkable journey to Scandinavia – Where one can witness the awesome natural wonder “The Midnight Sun” .

This meticulously curated 10 Nights adventure is tailor-made for first-time travelers to Scandinavia seeking to immerse themselves in the country’s most iconic landmarks, all while maintaining a budget-friendly approach.

Our medium-paced itinerary ensures you make the most of every moment. You will enjoy comfortable accommodations at handpicked 4-star hotels, strategically located on the outskirts of cities, typically within a 20-kilometer radius from the city center.

Delight your taste buds with delectable Indian meals served throughout the tour.

What sets our "Remarkable Tour" apart is the presence of a dedicated and experienced full-time tour manager who will be with you every step of the way. Fluent in both Hindi and English, they are there to make your European dream vacation seamless and stress-free.

### **TOUR HIGHLIGHTS:**

- ✓ Economy Class return air fare
- ✓ Comfortable stay at our handpicked 4-Star hotels
- ✓ All Must See Sightseeing included
- ✓ Daily Continental Breakfast
- ✓ 9 Jain / Veg / Non-Veg. Dinners
- ✓ All transfers by luxury A/C coaches
- ✓ Schengen Visa Charges & Travel Insurance included
- ✓ Schengen Visa Appointments
- ✓ Services of a dedicated and experienced Hindi / English speaking Tour Manager

**ACCOMODATION :**

CITY	NO OF NIGHTS	HOTEL
Tallinn	2	Centennial Hotel Tallinn – 4* or Similar
Helsinki	1	Scandic Meilahti – 4* or Similar
Cruise	1	Silja Line Cruise – Standard Inside Cabin
Stockholm	1	Best Western Plus Sthlm Bromma – 4* or Similar
Oslo	1	Thon Hotel Oslofjord – 4* or Similar
Geilo	1	Vestlia Resort – 4* or Similar
Bergen	1	Quality Hotel Edvard Grieg – 4* or Similar
Copenhagen	2	AC Hotel by Marriott Bella Sky Copenhagen - 4* or Similar

**HIGHLIGHTS****Tallinn**

- ✓ Guided City Tour of Tallinn
- ✓ Visit Old Town - UNESCO World Heritage Site

**Helsinki**

- ✓ Ferry from Tallinn to Helsinki
- ✓ Helsinki Orientation Tour
- ✓ Visit Porvoo - The Second Oldest Medieval Village
- ✓ Silja Cruise
- ✓ Night Stay on Cruise

**Stockholm**

- ✓ Stockholm Guided City Tour
- ✓ Visit the City Hall and Old Town
- ✓ Enjoy a trip to the famous Vasa Museum
- ✓ Enjoy views from Sky View Globe Arenas - World's Largest Spherical Building

**Oslo**

- ✓ Visit the Town of Karlstad enroute Oslo
- ✓ Lake Vanern - Largest Lake of Sweden
- ✓ Orientation Tour of Oslo
- ✓ Visit the Fram Museum



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## Geilo

- ✓ Scenic Travel to Flam
- ✓ Norway in a Nut Shell

## Bergen

- ✓ Bergen Orientation Tour
- ✓ One-way flight from Bergen/Oslo to Copenhagen

## Copenhagen

- ✓ Guided City Tour of Copenhagen
- ✓ Witness the world famous Tivoli Gardens
- ✓ Cruise on the Grand Canal

## MEALS:

- ✓ 9 Continental Breakfast
- ✓ 9 Indian Jain / Vegetarian / Non – Vegetarian Dinners
- ✓ 1 Dinner on Cruise

## FLIGHTS :

- ✓ Return Economy flights included. ( In Tallinn – Out Copenhagen ) or similar

## ITINERARY :

### Day 1: Arrival In Tallinn

Welcome on your “Wonders of Scandinavia” Tour.

On arrival in Tallinn, after your immigration clearance, transfer to your hotel and check in (Check In after 3 pm.)

Tallinn - historically known as Reval, is a the gorgeous capital city of Estonia. A city with evidence of over 5,000 years old civilization and which overlooks the Gulf of Finland.

Overnight at the hotel in Tallinn

**Dinner (✓)**



### **Day 2: Tallinn City Tour**

Enjoy continental breakfast at your hotel.

After breakfast proceed on a City Tour of Tallinn - one of the best-preserved medieval cities in Europe.

We visit the old town which is UNESCO World Heritage site. Rich with historic buildings of mostly medieval time between the 13th-16th centuries.

First we visit the Alexander Nevsky Cathedral, a Russian Orthodox Church located on Toompea hill in the middle of city, built in Russian Revival style.

On our walking tour, we also explore Toompea Hill which also acts as the center of Estonian Government and Parliament House. The Parliament House, also known as Toompea Castle, is a medieval castle built in the 9th century. It has gone through several changes of rulers between Denmark's King Valdemar II, Teutonic Order, Sweden and occupations including a major rebuilding in the 13th century.

We proceed to the Dome Church that's also known as St. Mary's Cathedral. It is the oldest church in Tallinn, a Roman Catholic Cathedral which survived the disastrous 17th century fire.

Later, we check out the Gate of Lühike Jalg which also means "long leg."

Along this street is the Tall Walls of Tallinn that protect this city during sieges since 15th century.

Enjoy free time to see the place on your own or do some shopping.

Overnight at the hotel in Tallinn

**Continental Breakfast (✓) Dinner (✓)**

### **Day 3: Ferry to Helsinki • Helsinki City tour**

Enjoy continental breakfast at your hotel.

After breakfast, check out of the hotel and proceed to the ferry terminal to board your ferry to Helsinki.

A 2.5 hours at sea, we arrive at the capital city of Finland, Helsinki.

Finland is known as the happiest country in the world or "Land of the midnight sun" or Nokias birthplace.

After disembarkation, we proceed on a city tour of Helsinki.

We begin our tour at the Senaatintori Square, also known as the Senate Square. It is a renowned and iconic location in Helsinki, primarily famous for the Helsinki Cathedral situated at its center. This square stands as a testament to the architectural prowess of Carl Ludvig Engel, symbolizing the intersection of political, religious, scientific, and commercial influences in the city's history. The square, along with its surroundings, boasts a rich historical significance, representing some of the oldest parts of Helsinki.

The Helsinki Cathedral itself is a national symbol, adorned with sculptures of the 12 Apostles, symbolizing protection for the city.

Another must-visit attraction is the remarkable Temppeliaukio Church, often referred to as the Rock Church. This unique Lutheran church was designed by architect brothers and is literally carved into solid rock, making it a one-of-a-kind architectural wonder.



Later we explore the picturesque English-style Sibelius Park, named in honor of the renowned Finnish composer, Jean Sibelius. This memorial park features the impressive Sibelius Monument, a striking sight that should not be missed during your visit.

Then proceed to the hotel and check in

Overnight at the hotel in Helsinki

**Continental Breakfast (✓) Dinner (✓)**

#### **Day 4: Visit Porvoo • Overnight Cruise To Stockholm**

Savor your breakfast this morning as it marks the start of our exciting day ahead.

Following check-out, our next destination is Porvoo, Finland's second oldest city, celebrated for its charming Old Town atmosphere, vintage cafes, quaint boutiques, and the picturesque line of red-ochre warehouses that grace its riverside. This idyllic artisan town exudes a serene ambiance and boasts a rich history as a bustling trade center dating back to the early 14th century.

Later, we'll make our way to the port for the check-in process, embarking on an overnight cruise to Stockholm. As the sun sets, we'll enjoy a scrumptious dinner on board, followed by a comfortable night's stay on the cruise. A new adventure awaits as we sail towards Sweden's vibrant capital city.

**Continental Breakfast (✓) Dinner (✓)**

#### **Day 5: Arrival Stockholm • City Tour of Stockholm • Visit The Famous Vasa Museum**

As we approach the port of Stockholm, a delectable breakfast will be served on board. Once we disembark, our journey through the enchanting city of "Beauty on Water" begins. Our first stop is the remarkable Sky View Globe Arenas, the world's largest spherical structure, offering unparalleled panoramic views of Stockholm.

From there, we'll make our way to Stortorget, the city's oldest square, which has maintained its status as the main square for over six centuries since its first mention. Stortorget also holds a somber historical significance as the site of the infamous Stockholm Bloodbath in 1520, during which nearly 100 lives were tragically lost over three days.

Our exploration continues with a visit to the City Hall, an iconic symbol of Stockholm. It is here that the prestigious Nobel Banquet takes place within the Blue and Golden Halls, providing not only an opulent setting but also a breathtaking vista of the city and the Riddarfjärden bay. This architectural masterpiece was completed in 1923.

The climax of our day unfolds at the Vasa Museum, nestled on Djurgarden island. Here, we can marvel at the painstakingly restored Warship Vasa, a vessel from 1628, and immerse ourselves in a trove of documents and artifacts that illuminate the maritime history of the 17th century.

After a day of exploration, we'll check in at our hotel, and retire for the night.

Overnight at the hotel in Stockholm

**Continental Breakfast (✓) Dinner (✓)**



### **Day 6: Transfer From Stockholm To Oslo • En Route Town Of Karlstad Tour**

Indulge in a continental breakfast before we bid adieu to Stockholm.

Today, we embark on a journey to another enchanting destination in Scandinavia: Oslo, the capital of Norway. Along the way, we'll pause for a delightful interlude in the picturesque city of Karlstad, Sweden. Nestled atop the delta of Klarälven and boasting the honor of the country's second-largest port, Karlstad offers a charming stopover. Our main attraction here is the splendid Lake Vänern, Sweden's largest lake, renowned not only for its breathtaking beauty but also as a vital water source and a nesting sanctuary for some of the rarest bird species in the region.

As our scenic drive unfolds, we'll continue on to Oslo, where a sumptuous dinner awaits you. Following this delectable feast, we'll check in to our accommodations, allowing you to unwind and enjoy a restful night in the heart of the Norwegian capital.

Overnight at the hotel in Oslo

**Continental Breakfast (✓) Dinner (✓)**

### **Day 7: Oslo City Tour • Fram Museum • Transfer To Geilo**

Following a continental breakfast, we'll conclude our stay at the hotel and gear up for an exciting city tour of Oslo. Our exploration begins at Parliament Square, also known as Eidsvolls plass, a serene park located near the majestic Parliament of Norway Building.

Our next destination is the National Galleries, home to Norway's largest collection of art, architecture, and design. This renowned institution recently reopened its doors in 2022, with its origins dating back to 1842 before acquiring its dedicated museum building in 1882.

After immersing ourselves in the world of art and culture, it's time to indulge in some retail therapy. We'll make our way to Karl Johan Shopping Street, Oslo's cherished shopping hub that stretches from the Central Station square to the opulent Royal Palace. Here, you have the freedom to shop to your heart's content, with a wide array of options to choose from.

Once your shopping expedition concludes, we'll proceed to the grandeur of the Royal Palace, located at the street's end. Here, you can venture into select rooms that exude magnificent opulence and history.

Our journey continues to the Akershus Fortress, an immersive historical site that offers insights into Oslo's bygone eras. This fortress, dating back to 1299, once served as a medieval castle and the royal residence for kings of yesteryears. It also functioned as a prison for deserters and criminals, bearing witness to a rich tapestry of stories.

We then make our way to the awe-inspiring Vigeland Sculpture Park, home to 212 bronze, granite, and cast-iron sculptures, all masterfully crafted by Gustav Vigeland. The park's layout itself was envisioned by Vigeland, showcasing his artistic prowess beyond sculptures.

Our next stop is the Fram Museum, where another remarkable ship takes center stage: the Fram. This vessel, recognized as the most robust wooden ship ever constructed, narrates gripping tales of Arctic and Antarctic expeditions. Visitors can witness how both ship and crew, including faithful dogs, overcame the harshest elements, survived, and returned with tales of their incredible journeys.



As our tour of Oslo draws to a close, we bid farewell to this captivating city and welcome Geilo. Upon arrival, we'll facilitate your check-in at the hotel, allowing you to unwind and enjoy a peaceful night's rest.

Overnight at the hotel in Geilo

**Continental Breakfast (✓) Dinner (✓)**

### **Day 8: Norway In A Nutshell – Spectacular Train Rides And Impressive Trips On Boat And Bus**

Start your day with a delightful breakfast as we prepare for an extraordinary journey through Norway. Today, we embark on the renowned "Norway in a Nutshell" experience, commencing from Geilo Station. Once you've arrived at the station, board the train bound for Myrdal, a scenic route that will lead you to the awe-inspiring Flam railway line. As you traverse the picturesque landscapes of Flam, you'll be enveloped by the serene ambiance of the town, offering a tranquil escape that effortlessly melts away the stresses of daily life.

Regrettably, we must bid farewell to Flam, as a boat eagerly awaits to transport us through the captivating Aurlandsfjord and the Naeroyfjord. The latter, one of the narrowest fjords in Europe, is a mesmerizing spectacle, with towering mountains that soar to heights exceeding 1800 meters on both sides. This fantastical voyage takes us to Gudvangen, nestled in the heart of Njardarheimr, the Viking Valley, and a UNESCO-listed gem within Norway's unique fjord landscape.

Following this breathtaking leg of our journey, we'll hop on a bus that will carry us through stunning plains as we continue onward to the charming city of Bergen.

Upon arrival in Bergen, we'll ensure a smooth check-in process at the hotel, where you can unwind and enjoy a well-deserved overnight stay in this captivating city.

Overnight at the hotel in Bergen

**Continental Breakfast (✓) Dinner (✓)**

### **Day 9: Bergen City Tour • Funicular Train Ride • Transfer To Copenhagen**

Savor a delightful breakfast in the vibrant city of Bergen, formerly known as Bjørgvin, celebrated for its rich artistic heritage. This Norwegian gem has been the birthplace of renowned classical composers like Edvard Grieg and Ole Bull, and it now claims modern musical talents such as Alan Walker and Kygo among its own.

Our city tour commences with a visit to Bryggen, Bergen's historic harbor and one of the oldest and most important port cities in Norway, which has thrived as a trading hub since the 12th century. Notably, the "Hanseatic Office" was established here in 1350. The iconic wharf boasts pastel-toned log cabins and cobblestone streets, encapsulating a bygone era.

From the bustling port, we journey to the station, where an exhilarating ride on the Funicular Train awaits us, ascending Mount Fløyen. This adventure offers a breathtaking aerial perspective of Bergen, allowing you to capture the city's beauty from a lofty vantage point.





Following our explorations in Bergen, we'll make our way to the airport to catch our flight bound for Copenhagen. Upon arrival in the Danish capital, we'll ensure a seamless check-in at the hotel, affording you a comfortable and restful overnight stay in this dynamic city.

Overnight at the hotel in Copenhagen

**Continental Breakfast (✓) Dinner (✓)**

**Day 10: Copenhagen City Tour • Visit The Famous Tivoli Gardens • Grand Canal Cruise**

Begin your day with a continental breakfast at the hotel, setting the stage for an exciting tour of Copenhagen. Our expert guide will reveal the city's unique charm and cultural treasures.

Our first stop is the Parliament Building, also known as Christiansborg Palace, a magnificent structure situated at the heart of Copenhagen. The palace exudes a prominent Neo-baroque style, with the chapel showcasing a neo-classical design. It's fascinating to note that the original showgrounds, dating back to the 1700s, boasted a baroque architectural style.

Next on our itinerary is a visit to the regal Amalienborg Palace, located in the heart of Copenhagen, and serving as the royal residence of one of the world's oldest monarchies. Here, you'll gain insight into the opulent lifestyles of royalty from centuries past and admire the grandeur of the era's architectural designs. We'll also marvel at the Gefion Fountain and pay our respects to the iconic Little Mermaid statue, a creation by a Danish author that holds a special place in the city's heart.

The highlight of the day awaits us at the renowned Tivoli Gardens, the world's second-oldest amusement park, in operation since 1843. This enchanting destination features captivating architecture, historic buildings, and lush gardens, providing a haven of enjoyment for both young and old alike. Whether you're drawn to thrilling rides or prefer to delve into the park's rich history, Tivoli Gardens has something to offer every visitor.

In the evening, we'll embark on a memorable cruise through the picturesque Grand Canal before indulging in a delectable dinner. After a day filled with exploration and enchantment, we'll escort you back to the hotel, where you can relax and enjoy a peaceful overnight stay in the heart of Copenhagen.

Overnight at the hotel in Copenhagen

**Continental Breakfast (✓) Dinner (✓)**

**DEPARTURE DATES:**

<b>May : 9, 16, 23</b>	<b>Aug : 2, 13</b>
<b>Jun : 6, 13, 22</b>	<b>Sep : 13</b>
<b>Jul : 4, 11, 18</b>	





#### TOUR COST INCLUDES THE FOLLOWING:

- ✓ Cost of return economy class air tickets
- ✓ Inclusions as mentioned in the above itinerary
- ✓ Meals as mentioned in the above itinerary.
- ✓ Multiple Entry Schengen Visa
- ✓ Travel Insurance (For upto 60 years of age)
- ✓ Comfortable coach with professional driver as per the itinerary.
- ✓ All Tours & Transfers on private basis
- ✓ 01 Tour Manager.

#### TOUR COST DOES NOT INCLUDE THE FOLLOWING:

- ✓ Any services not mentioned in “Inclusions” above.
- ✓ **Mandatory tips of Euro 3 per person per day**
- ✓ Tips to guides / drivers /hotels/porterage etc.
- ✓ Phone calls, spa, laundry, mini bar or any other items of personal nature.
- ✓ Beer / alcoholic beverages.
- ✓ Expenses and Services of a personal nature
- ✓ Any increase in Airport Taxes, Government Taxes, Fuel Charges or introduction of any new taxes or levies presently calculated as on date.
- ✓ Any Excess luggage apart from the stipulated weight approved by the selected airlines and the space available in coach
- ✓ Any incidental expenses not mentioned in “Inclusions” above will have to be paid by the passenger
- ✓ Porterage at the hotel or at the airport
- ✓ Early Check in and Late Check out.

#### IMPORTANT NOTES:

- ✓ All above rates are net per person in a twin sharing room and as mentioned
- ✓ All transfers and sightseeing using Air - Conditioned Coach.
- ✓ General check-in time is 1500 Hrs. and check-out is at 1100Hrs.
- ✓ Early check-in and late check-out will be subject to availability and will incur additional cost.
- ✓ On receipt of your advance we will block the services as per prevailing rates. Your final rates and requirement will be subject to availability at the time of receiving your confirmation.
- ✓ Rates are based on and valid for **MINIMUM GUARANTEE OF 30 FULL PAYING ADULTS TRAVELLING TOGETHER AT ALL TIMES IF PASSENGER COUNT CHANGE THE TOUR PRICE IS GOING TO CHANGE.**
- ✓ Rates are for arrival and departure transfers and coach tours onwards in group vehicles with all passengers arriving /departing together (in the same group flight). Airport transfer rates are not



valid in case passengers are arriving / departing on different flights other than group flights. Any change in passenger numbers will result in change in rates

### **BASIS OF PRICE**

- ✓ The price is inclusive and based on current taxes and levies in force. Any variance in the taxes would be charged additionally accordingly.
- ✓ Tour itinerary will be as mentioned above. Any modification in the terms of itinerary is not allowed.
- ✓ If passengers do not arrive or depart with the group, additional charges will be incurred. Should the group arrive during a trade fair / festival or high demand period, we reserve the right to amend the prices accordingly or offer an alternative location.
- ✓ Late sitting in a restaurant for meals is totally subject to the terms & conditions of the hotel / restaurant used. Same will be requested but cannot be guaranteed.
- ✓ If groups arrive from different hubs and separate transfers are required or in case of any additional services required, then the applicable cost would be payable immediately
- ✓ Issuance of visa is at the sole discretion of the respective embassy / consulate. Consulate has every right to call for additional supportive documents; any guarantee from the individual, corporate, personal appearance or reject the visa.
- ✓ Accommodation and meals as per itinerary.
- ✓ No refund or reduction will be given for any services, which are not utilized
- ✓ Cost is applicable for a minimum paying adults traveling together as mentioned above. Supplement charges will be applicable in case of reduction or increase in the group strength
- ✓ Quote does not include any meals not specified in the itinerary. In case the same is required, during transfers, sightseeing and day trips, additional will be charged, on actual
- ✓ All arrangements made by Exclusive Trips are in the capacity of an agent only. Exclusive Trips will not be liable for claims or expenses arising from circumstances beyond our control such as accidents, injuries delayed or cancelled flights & acts or forces of nature.

### **HOTELS**

- ✓ Breakfast at the hotels will be provided in the main hall or the group room separately but it will be totally the hotel's discretion.
- ✓ Breakfasts taken before 07:00 hours & packed breakfast boxes may incur a supplement.
- ✓ Complimentary tea/Coffee makers in the rooms, air-conditioning, mini bar cannot be guaranteed.
- ✓ Most hotels in Europe are not air conditioned.
- ✓ All hotels provided will be 4 star rated and in outskirts of the city.
- ✓ Any damages incurred in the hotel rooms will be payable by the passengers directly and Exclusive Trips will not be responsible for the same
- ✓ Any extra services taken at the hotel the passengers will have to pay the same directly before check out. Exclusive Trips will not be responsible for the same.



## MEALS

- ✓ Standard duration for meals at restaurants will be 45 minutes to 1 hour. More time is subject to discretion of restaurant and additional time may impact the coach duration.
- ✓ Standard course for meals at restaurants includes 02 veg dishes, 01 non-veg dish(chicken), 1 Daal, Rice or Pulao, Yoghurt or Raita, Roti / Naan, Salad, Papad, Pickle, 01 Sweet dish and tap water.
- ✓ Breakfast will be Continental as provided by the hotel

## COACH

- ✓ Considering traffic situation and driving hours, Sightseeing/Orientation tours may be revised/changed if on road it is not possible to cover the day within LDC regulations. The Tour Leader must manage the driving hours.
- ✓ Water bottle in the coach is not included in the offer.

Please note EC regulations for Long Distance Coach Drivers: (EU regulations no. 561/2006 - 1073/2009)

- ✓ Driver is not to exceed 11 hrs on duty with the group
- ✓ The duty time with the group would be reduced as required, incase the Coach parking location is someplace other than group stay hotel.
- ✓ In one day, a driver is not permitted to drive for more than 9 hrs
- ✓ In one day, a driver must have 11 consecutive hours of rest
- ✓ Driver is required to have a min. rest time of 45 minutes for every 4.5 hours of wheel time
- ✓ One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
- ✓ Incase Local Coach/Mini-van is used instead of a LDC coach then duty time not to exceed 10-11hrs duty
- ✓ Coach/mini-van can not enter ZTL or restricted area or any walking street and separate taxi/vehicle needs to be arranged at own cost for some specific centrally located hotels.
- ✓ The daily driving hours can go upto 8 – 11 hrs.
- ✓ The toilets in coach are not for the use of the passengers, although there will be comfort stops at regular intervals.

## TIPS

- ✓ Standard tips are EUR 3 per pax /day and is Mandatory



### **PAYMENTS:**

All cheque / DD should be made favor in “Exclusive Trips.”, payable at par in Mumbai.

### **Our Bank Details:**

**Name** : Exclusive Trips  
**Bank & Branch** : HDFC Bank Chowpatty Branch  
**A/c No** : 50200075543390  
**IFSC Code** : HDFC 0001201

### **Our Payment Terms:**

PAYMENT ITEM	AMOUNT PAYABLE	DATE / TIME OF PAYMENT
Deposit Amount	INR 50.000/-	At the time of Booking
2 <sup>nd</sup> Installment	INR 1, 000,00/-	Clear 50 days in advance or immediately when the visas are done. Whichever is earlier
Final Payment	Balance Full Amount	Clear 30 days prior to departure

### **Cancellation & Amendments**

Cancellation charges will be as per the cancellation policy mentioned below. If a person is shifting from one departure date to another, the same will be treated as cancellation from one tour to another and the charges as mentioned will apply.

### **Refunds:**

For any amendment or cancellation in the services, refunds, if any, due after adjustment of such amendments/cancellations will be paid within 30 days from the date of amendment/cancellation. Refunds on account of airline or train travel amendments/cancellation, after adjusting the amendment/cancellation charges/fees will take a minimum 60 days to process, as this is the time frame taken by them.



### **Terms & Conditions:**

All business is conducted in accordance with our Terms & Conditions. All clients doing business with Exclusive Trips will be deemed to have read and accepted to be bound by our Terms & Conditions.

### **Complaints with Services:**

If any group member going to the specified locations has any complaint in respect of services provided by any of the independent contractors he / she / they shall immediately notify the same to Exclusive Trips Tour Manager, to enable ET to take up the matter with the independent contractor. Verbal intimation during the tour will ensure immediate corrective action. Written complaints will be accepted within 3 days of return of Tour else all balance payments if any to Partners and Invoices will be raised assuming full satisfaction

### **Travel Extension:**

For last minute extension of stay on tours due to request or emergencies, all rooms and other services booked through us will have to be paid only to us in cash in the respective foreign exchange. The same is applicable to any delegate/attendee wanting to pay for their own stay. A valid invoice and cash receipt can be issued against the same. If the booking is done in advance, then 100% payment will have to be done by telegraphic transfer to our account or cheque/DD 01 week before the tour dates. Exclusive Trips shall not accept any liability or responsibility for any damages, loss, injury, accident, death, breakdown, irregularity, which may occur in carrying out the tour arrangement, weather conditions, strikes, war, quarantine and any other cause whatsoever and all such loss or expense must be borne by passenger themselves. Exclusive Trips will not be liable for any overstay expenses due to delay or changes in air or train schedule or other services due to sickness, weather conditions, strike, war, quarantine, or any other cause whatsoever. Insurance policies must be carried while on tour.

### **Cancellation Policy:**

All services such as Airline seats / Hotel accommodation / ground transportation/ venues for tours/conferences/events are pre-blocked well in advance. We are liable to pay penalties to all our suppliers / vendors if these services are released within the below mentioned time frame.

All cancellations of bookings must be given in writing and acknowledged by ET. A transfer from one tour destination/event venue to another, prior to the date of the tour/conference/event will be treated as a cancellation, thereby attracting the cancellation charges as stated hereunder and a fresh booking on another. Detailed tour wise cancellation given below.



### Cancellation Policy :

<b>75 Days or more prior to departure</b>	Booking Amount of INR 50,000/- per person
<b>Within 74 to 60 days prior to departure</b>	50% of the Tour Cost
<b>Within 59 to 30 days prior to departure</b>	75% of the Tour Cost
<b>Within 29 days prior to departure</b>	100% of the tour cost

### TRAVEL DOCUMENTS & VISA

In order for passengers to undertake international travels it is mandatory to hold valid passport with minimum of 6 months validity from the date of return to India.

It is the passengers responsibility, to have the visa application made to the concerned Consulates / Authorities However, for certain cases, the Client may have to attend personal interviews at their own cost.

As granting or rejecting visas and immigration clearance is the sole prerogative of the concerned sovereign governments, Exclusive Trips shall neither be responsible in case of non-granting of such documents nor liable for any delay or other related act/omission or for any loss, expenses, damage or cost resulting from there.

Exclusive Trips would not be responsible in any way in case any clerical error regarding names, attachment of wrong photographs, duration, and type of visa (Single/Multiple entry) occurs in the consulate / embassy. Passengers shall be responsible to check the details, photos and the correctness thereof. In the event the application for visa made by any Client or the Company on behalf of the Client is rejected due to any other reason whatsoever, Exclusive Trips shall not be liable or responsible for the same.

All passports are required to be mailed for visas to different cities, company would mail the passport by reputed courier at an additional cost.

**Consulates have every right to call for additional supportive documents; any guarantee from the corporate, personal appearance or reject the visa. Exclusive Trips will not be held responsible for such delays /rejection. If visa is rejected appropriate cancellation charges will be applicable.**

**It will be the responsibility of all the passengers to take care of their belongings at all times. Exclusive Trips will not be responsible for any loss or damage of any of the said belongings at any time.**

### FINAL HANDOVER:

All the Vouchers and the final hand over will be done 2 days prior to the departure

**\*Itinerary / Hotel / Sightseeing / Airlines / Routing Subject to Change without prior notice**